

City of Sarasota

Language Access Plan for Limited English Proficiency (LEP) Guidance

PLAN STATEMENT

Persons with limited English proficiency (LEP) are defined as persons who have limited ability to read, write, speak or understand English. Title VII of the Civil Rights Act of 1964, Executive Order 13166, and various directives from the US Department of Justice (DOJ) and US Department of Transportation (DOT) require federal aid recipients to take reasonable steps to ensure meaningful access to programs, service, and activities by those who do not speak English proficiently. Federal programs often use the prevalence of persons in a community with LEP to identify the potential for barriers to programs, service, and activities due their inability to comprehend English.

Persons with LEP may encounter obstacles or access to programs, service, and activities provided by the City of Sarasota, by language and cultural barriers within their environment. To assist these individuals, it is important that a community recognizes their presence and the potential for discrimination, whether intentional or inadvertent, and establishes policies to eliminate barriers. Because of these factors, it is incumbent upon the City of Sarasota to determine the need for language assistance and comply with Title VII of the Civil Rights Act of 1964. Title VI is the federal law that protects individuals from discrimination based on race, color, or national origin in programs that receive federal financial assistance.

In certain situations, failure to ensure that persons who are LEP can effectively participate in, or benefit from federally assisted programs may violate Title VII's prohibition against national origin discrimination. The City of Sarasota has adopted this plan in accordance with federal guidelines to ensure meaningful access to its programs, and to make reasonable efforts to provide accommodations for persons with LEP by providing language assistance services.

DEMOGRAPHICS*

The demographics in the City of Sarasota are changing and the City is making modifications to provide programs to eligible persons regardless of the language spoken. The 2016 American Community Survey (ACS) data reports on non-English language spoken at home and other languages with limited English speaking within the household. In the City of Sarasota, with a population of 56,623, there are 2,098 households that spoke English less than very well, or 3.7% of the total population. The Spanish speaking population has the greatest number persons with LEP in the City of Sarasota.

MEANINGFUL ACCESS

Meaningful access is free language assistance in accordance with federal guidelines. The City of Sarasota will periodically assess and update the following four-factor analysis to determine whether adequate language assistance is in place. Contacts requiring use of LEP program will be monitored and analyzed.

Four Factor Analysis to be Completed on a periodic basis:

1. The number or proportion of LEP persons eligible to be served or likely to be encountered by the City's programs, services or activities. Served and encountered means those persons who would be served or encountered by the recipient if the persons received adequate education and outreach, and the recipient provided sufficient language services.
2. The frequency with which the LEP persons come in contact with programs, services or activities. Information on use of language services can be track and analyzed based upon vender services engaged and paid for by the City of Sarasota. Additional staff proficient in other languages provide support for LEP persons and this measure of assistance can also be tracked. City of Sarasota staff will take reasonable steps to provide the opportunity for meaningful access to LEP clients who have difficulty communicating in English. If the client requests language assistance, the staff will provide free qualified interpreters, including contract vendors and bilingual staff at important stages that require one-on-one contact, written translation and verbal interpretation services.

Interpreter services in language other than English, or sign interpreters for the hearing impaired will be provided by the City as soon as reasonably possible based upon the vendor's availability. Currently, all public notices of public hearings for federal programs include a line in Spanish requesting notice if a translator is required at the upcoming hearing.

Informal interpreters may include the family members, friends, legal guardians, etc., of the LEP client. Depending on the circumstances and the subject matter of the communication, City staff will determine whether it is appropriate to rely on informal interpreters. In many circumstances, informal interpreters, especially children, are not competent to provide quality and accurate interpretations.

3. The City of Sarasota will periodically review, the nature and importance of the programs, services or activities provided by the City to the person's life, and if the information in question is provided accurately and in a timely manner. Whether a document or assistance is vital depends on the importance of the program, information, encounter, or service involve, and the consequence to the LEP person. Over time the City staff and departments must determine what documents are vital to the programs, services or activities that need to be translated.
4. The City will also periodically review the costs to the City of the LEP services for translating documents, providing translation services, and the labor time of the City staff that can provide LEP services to persons in need. The City will weigh the resources available, the costs to the recipient, and the cost of providing meaningful access versus the benefits of providing the service.

STAFF GUIDANCE FOR ASSISTANCE WITH LEP PERSON:

Attached is a list from the City of Sarasota staff conversant in various languages who are available to translate to clients and to translate documents. Please be cognizant of staff schedule and availability but calling and email and if they are not available for immediate assistance proceed through the list provided.

Also, a language chart will be available for the LEP person to show which language they speak, if no English is spoken. This poster and signage will be available in customer service and public areas.

The City of Sarasota has considered and will continue to expand technological aids such as Internet-based translation services. Currently, the City’s web-site offers translation in over 100 languages. One selects the language for a drop-down at the top right side of the web page.

The City of Sarasota currently has an agreement for services in place with **Language Line Services, Inc.** to translate by phone, in person and by video. They will additionally translated documents if needed with some lead time permitted.

The Language Line Services, Inc.: 800-523-1786
Website: <https://www.languageline.com>

City staff may call the 800 number and use the telephonic translation services. The City has an account code of **9020903068**. The Customer Service Representative will ask for your **client ID #, which is 903068**. You will next be asked for a “personal code” which will indicate your City department. The codes will be distributed to departments, if however, you are not able to use or locate your personal code, you may still receive services with the City’s client ID.

The following chart represents cost for professional translating organizations. Additionally, Exhibit B is attached with rates as of 9/2017.

Company Name	Phone	Phone Translation	Written Translation
		Spanish	Spanish
Language Line Services, Inc.	800-523-1786	\$0.56/min	\$50.00 per Work Order

PLAN DISTRIBUTION

The Language Access Plan will be:

- Distributed and explained to customer facing City Staff
- Distributed to City of Sarasota Department Heads and Executive Team
- Posted on the City’s website www.sarasotafl.gov

*American Community Survey, 2016 for City of Sarasota
<https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=bkmk>

DEPTS	Personal Code
City Auditor and Clerk	142
City Commission	125
City Manager, Sustainability, Economic Developme	120
Development Services	133
Financial Administration Department	137
Human Resources Department	132
Information Technology Department	145
Parks and Recreation	118
Planning Department, Parking Division	130
Police Department	711
Public Works Department	138
Utilities Department	152
Van Wezel Performing Arts Hall	121

Exhibit B STATE OF FLORIDA PRICE SHEET

Telephone Interpretation

Language	Rate per Minute
Spanish	\$0.56
All Other Languages	\$0.61
Court Certified - All Languages	\$0.65
Medical Certified – All Languages	\$0.65

Video Interpretation

Language	Rate per Minute
Spanish	\$1.50
All Other Languages	\$1.70
American Sign Language	\$2.50

On-Site Interpretation

Language	Standard Rate per Hour	Non-Standard Rate per Hour	Emergency/Holiday Rate per Hour
Spanish	\$65.00	\$97.50	\$130.00
American Sign Language	\$90.00	\$135.00	\$180.00
Other Spoken Languages	\$75.00	\$112.50	\$150.00

Standard rate will apply 8:00 a.m. to 5:00 p.m. local time each Business Day, with one Business Day's notice.

Non-standard rate will apply before 8:00 a.m. or after 5:00 p.m. local time, or with less than one Business Day's notice.

Emergency and Holiday rate will apply during State of Florida holidays, emergencies declared by the Office of the Governor, or with less than one hour's notice.

Customer will be billed a minimum time of two hours. Additional time will be billed in 15 minute increments.

Customer will be billed for two hours if a work order is canceled with less than one full Business Day's notice.

Customer will be billed for the greater of appointment time or actual interpretation time.

Customer will be billed for mileage reimbursement at the Internal Revenue Service rate as of the date of Customer Order.

Customer and Contractor will negotiate additional rate, if any, if the travel one way to Customer's location exceeds 60 miles.

Standard Document Translation and Editing

English to Language	Rate per Word	Language to English	Rate per Word
Akan	\$0.44	Akan	(*)
Akateko	(*)	Akateko	(*)
Albanian	\$0.25	Albanian	\$0.25
Amharic	\$0.17	Amharic	\$0.17
Arabic	\$0.13	Arabic	\$0.17
Armenian	\$0.29	Armenian	\$0.29
Assyrian	\$0.44	Assyrian	\$0.64
Bahasa	\$0.21	Bahasa	\$0.25
Behdini	\$0.51	Behdini	(*)
Bengali	\$0.17	Bengali	\$0.18
Bosnian	\$0.25	Bosnian	\$0.24
Bulgarian	\$0.25	Bulgarian	\$0.25
Burmese	\$0.27	Burmese	\$0.22
Cambodian (Khmer)	\$0.25	Cambodian (Khmer)	\$0.29
Chin	\$0.40	Chin	(*)
Chinese (Simplified)	\$0.10	Chinese (Simplified)	\$0.16
Chinese (Traditional)	\$0.10	Chinese (Traditional)	\$0.18
Chuukese	\$0.47	Chuukese	(*)
Croatian	\$0.25	Croatian	\$0.24
Czech	\$0.25	Czech	\$0.27
Dari	\$0.44	Dari	\$0.29
Dinka	\$0.42	Dinka	(*)
Dutch	\$0.29	Dutch	\$0.25
Farsi	\$0.17	Farsi	\$0.18
Finnish	\$0.42	Finnish	\$0.25
French	\$0.18	French	\$0.20
Fukienese	\$0.44	Fukienese	(*)
Fula	\$0.40	Fula	(*)
Fuzhou	\$0.45	Fuzhou	(*)
Georgian	\$0.25	Georgian	\$0.24
German	\$0.19	German	\$0.22
Greek	\$0.21	Greek	\$0.29
Gujarati	\$0.33	Gujarati	\$0.25
Haitian Creole	\$0.16	Haitian Creole	\$0.19
Hakka Chinese	\$0.36	Hakka Chinese	(*)
Hebrew	\$0.20	Hebrew	\$0.24
Hindi	\$0.16	Hindi	\$0.20
Hmong	\$0.34	Hmong	\$0.29
Hungarian	\$0.25	Hungarian	\$0.24
Igbo	\$0.44	Igbo	(*)
Ilocano	\$0.44	Ilocano	\$0.29
Indonesian	\$0.21	Indonesian	\$0.25
Italian	\$0.16	Italian	\$0.20
Japanese	\$0.22	Japanese	\$0.28
Jingpho	(*)	Jingpho	(*)

Kanjobal	\$0.65	Kanjobal	(*)
Karen	\$0.25	Karen	\$0.24
Karenni	\$0.33	Karenni	(*)
K'iche	\$0.45	K'iche	(*)
Kinyarwanda	\$0.44	Kinyarwanda	\$0.36
Korean	\$0.15	Korean	\$0.20
Krio	\$0.73	Krio	(*)
Kunama	\$0.45	Kunama	(*)
Kurdish	\$0.44	Kurdish	\$0.29
Laotian	\$0.17	Laotian	\$0.22
Latvian	\$0.29	Latvian	\$0.27
Lingala	\$0.44	Lingala	\$0.29
Lithuanian	\$0.35	Lithuanian	\$0.24
Malay	\$0.28	Malay	\$0.29
Malayalam	\$0.44	Malayalam	\$0.29
Mam	\$0.45	Mam	(*)
Marshallese	\$0.36	Marshallese	(*)
Mien	\$0.55	Mien	(*)
Mina	(*)	Mina	(*)
MIxteco	(*)	MIxteco	(*)
Mnong	(*)	Mnong	(*)
Mongolian	\$0.44	Mongolian	\$0.24
Moroccan Arabic	(*)	Moroccan Arabic	(*)
Neapolitan	(*)	Neapolitan	(*)
Nepali	\$0.18	Nepali	\$0.20
Nuer	\$0.44	Nuer	(*)
Oromo	\$0.44	Oromo	\$0.45
Pashto	\$0.44	Pashto	\$0.25
Pohnpeian	\$0.64	Pohnpeian	(*)
Polish	\$0.16	Polish	\$0.24
Portuguese	\$0.15	Portuguese	\$0.18
Portuguese Creole	\$0.42	Portuguese Creole	(*)
Punjabi	\$0.33	Punjabi	\$0.25
Rohingya	\$0.47	Rohingya	(*)
Romanian	\$0.24	Romanian	\$0.25
Rundi (Kirundi)	\$0.30	Rundi (Kirundi)	\$0.29
Russian	\$0.15	Russian	\$0.18
Sango	(*)	Sango	(*)
Serbian	\$0.25	Serbian	\$0.22
Sinhalese	\$0.44	Sinhalese	\$0.27
Slovak	\$0.25	Slovak	\$0.27
Somali	\$0.19	Somali	\$0.26
Sorani	\$0.44	Sorani	(*)
Spanish	\$0.11	Spanish	\$0.15
Sudanese Arabic	(*)	Sudanese Arabic	(*)
Swahili	\$0.21	Swahili	\$0.20
Swedish	\$0.42	Swedish	\$0.25
Tagalog	\$0.15	Tagalog	\$0.20
Taiwanese	\$0.44	Taiwanese	(*)

Tamil	\$0.44	Tamil	\$0.29
Telugu	\$0.44	Telugu	\$0.27
Thai	\$0.28	Thai	\$0.25
Tigrinya	\$0.29	Tigrinya	\$0.29
Tongan	\$0.44	Tongan	(*)
Turkish	\$0.31	Turkish	\$0.25
Ukrainian	\$0.29	Ukrainian	\$0.24
Urdu	\$0.17	Urdu	\$0.26
Uzbek	\$0.44	Uzbek	\$0.36
Vietnamese	\$0.19	Vietnamese	\$0.22
Visayan (Cebuano)	\$0.33	Visayan (Cebuano)	\$0.33
Yiddish	\$0.29	Yiddish	\$0.29
Yoruba	\$0.44	Yoruba	\$0.25

Standard Document Proofreading

English to Language	Rate per Hour	Language to English	Rate per Hour
Akan	\$130.00	Akan	(*)
Akateko	(*)	Akateko	(*)
Albanian	\$65.00	Albanian	\$65.00
Amharic	\$50.00	Amharic	\$50.00
Arabic	\$40.00	Arabic	\$40.00
Armenian	\$85.00	Armenian	\$90.00
Assyrian	\$130.00	Assyrian	\$130.00
Bahasa	\$60.00	Bahasa	\$75.00
Behdini	\$140.00	Behdini	(*)
Bengali	\$60.00	Bengali	\$50.00
Bosnian	\$70.00	Bosnian	\$70.00
Bulgarian	\$70.00	Bulgarian	\$70.00
Burmese	\$51.00	Burmese	\$50.00
Cambodian (Khmer)	\$85.00	Cambodian (Khmer)	\$75.00
Chin	\$84.00	Chin	\$84.00
Chinese (Simplified)	\$40.00	Chinese (Simplified)	\$50.00
Chinese (Traditional)	\$40.00	Chinese (Traditional)	\$50.00
Chuukese	\$110.00	Chuukese	(*)
Croatian	\$70.00	Croatian	\$65.00
Czech	\$75.00	Czech	\$75.00
Dari	\$130.00	Dari	\$130.00
Dinka	\$160.00	Dinka	(*)
Dutch	\$85.00	Dutch	\$85.00
Farsi	\$50.00	Farsi	\$60.00
Finnish	\$90.00	Finnish	\$90.00
French	\$50.00	French	\$55.00
Fukienese	\$130.00	Fukienese	(*)
Fula	\$140.00	Fula	(*)
Fuzhou	\$140.00	Fuzhou	(*)
Georgian	\$65.00	Georgian	\$65.00

German	\$50.00	German	\$75.00
Greek	\$45.00	Greek	\$75.00
Gujarati	\$85.00	Gujarati	\$65.00
Haitian Creole	\$55.00	Haitian Creole	\$55.00
Hakka Chinese	\$110.00	Hakka Chinese	(*)
Hebrew	\$60.00	Hebrew	\$65.00
Hindi	\$60.00	Hindi	\$50.00
Hmong	\$80.00	Hmong	\$90.00
Hungarian	\$75.00	Hungarian	\$60.00
Igbo	\$130.00	Igbo	(*)
Ilocano	\$130.00	Ilocano	\$130.00
Indonesian	\$60.00	Indonesian	\$75.00
Italian	\$60.00	Italian	\$60.00
Japanese	\$55.00	Japanese	\$55.00
Jingpho	(*)	Jingpho	(*)
Kanjobal	\$275.00	Kanjobal	(*)
Karen	\$120.00	Karen	\$120.00
Karenni	\$185.00	Karenni	(*)
K'iche	\$140.00	K'iche	(*)
Kinyarwanda	\$130.00	Kinyarwanda	\$130.00
Korean	\$50.00	Korean	\$55.00
Krio	\$230.00	Krio	(*)
Kunama	\$185.00	Kunama	(*)
Kurdish	\$130.00	Kurdish	\$130.00
Laotian	\$45.00	Laotian	\$65.00
Latvian	\$75.00	Latvian	\$75.00
Lingala	\$125.00	Lingala	\$130.00
Lithuanian	\$75.00	Lithuanian	\$75.00
Malay	\$75.00	Malay	\$75.00
Malayalam	\$130.00	Malayalam	\$130.00
Mam	\$185.00	Mam	(*)
Marshallese	\$130.00	Marshallese	(*)
Mien	\$55.00	Mien	(*)
Mina	(*)	Mina	(*)
MIxteco	(*)	MIxteco	(*)
Mnong	(*)	Mnong	(*)
Mongolian	\$130.00	Mongolian	\$130.00
Moroccan Arabic	(*)	Moroccan Arabic	(*)
Neapolitan	(*)	Neapolitan	(*)
Nepali	\$50.00	Nepali	\$50.00
Nuer	\$130.00	Nuer	(*)
Oromo	\$130.00	Oromo	\$130.00
Pashto	\$130.00	Pashto	\$130.00
Pohnpeian	\$140.00	Pohnpeian	(*)
Polish	\$45.00	Polish	\$75.00
Portuguese	\$50.00	Portuguese	\$60.00
Portuguese Creole	\$185.00	Portuguese Creole	(*)
Punjabi	\$85.00	Punjabi	\$65.00
Rohingya	\$185.00	Rohingya	(*)

Romanian	\$55.00	Romanian	\$85.00
Rundi (Kirundi)	\$130.00	Rundi (Kirundi)	\$130.00
Russian	\$55.00	Russian	\$50.00
Sango	(*)	Sango	(*)
Serbian	\$70.00	Serbian	\$70.00
Sinhalese	\$130.00	Sinhalese	\$130.00
Slovak	\$85.00	Slovak	\$85.00
Somali	\$80.00	Somali	\$100.00
Sorani	\$130.00	Sorani	(*)
Spanish	\$40.00	Spanish	\$50.00
Sudanese Arabic	(*)	Sudanese Arabic	(*)
Swahili	\$80.00	Swahili	\$60.00
Swedish	\$90.00	Swedish	\$90.00
Tagalog	\$45.00	Tagalog	\$50.00
Taiwanese	\$130.00	Taiwanese	(*)
Tamil	\$130.00	Tamil	\$130.00
Telugu	\$130.00	Telugu	\$130.00
Thai	\$75.00	Thai	\$75.00
Tigrinya	\$85.00	Tigrinya	\$90.00
Tongan	\$130.00	Tongan	(*)
Turkish	\$65.00	Turkish	\$75.00
Ukrainian	\$75.00	Ukrainian	\$75.00
Urdu	\$45.00	Urdu	\$50.00
Uzbek	\$130.00	Uzbek	\$130.00
Vietnamese	\$53.00	Vietnamese	\$55.00
Visayan (Cebuano)	\$140.00	Visayan (Cebuano)	\$140.00
Yiddish	\$60.00	Yiddish	\$95.00
Yoruba	\$130.00	Yoruba	\$130.00

Standard Document Turnaround Time

Number of words per document	Business Days
<1,000 words	1-3 days
1,001-2,500 words	4-6 days
2,501- 7,500 words	6-8 days
> 7,500 words	8 + days

Expedited Document Turnaround Time

Number of words per document	Business Days	Additional Rate
<1,000 words	1-2 days	50% of project cost
1,001-2,500 words	3-5 days	50% of project cost
2,501- 7,500 words	4-6 days	50% of project cost
> 7,500 words	6+ days	25% of project cost

Minimum Rate for All Document Services

Language	Rate per Work Order
Spanish	\$50.00
All Other Languages	\$75.00

Ancillary Services

Service	Rate per Hour
File Preparation/Translation Memory Update	\$40.00
Basic Layout/Formatting/PDF Creation	\$40.00
Graphic Design Services	\$40.00
Post Formatting Quality Assurance Review	\$30.00
UI, HTML, XML Engineering	\$50.00
In-Language Recordings	Customized Quote
Transcription/Translation of Audio or Video Files	Customized Quote
Project Management	10% of project cost (.5 hour minimum, \$35 per hour)

Testing and Training

Service	Rate per Person
Test - Language Proficiency (up to 49 tests)	\$105
Test - Language Proficiency (50 to 99 tests)	\$99
Test - Language Proficiency (100 to 499 tests)	\$92
Test - Language Proficiency (500 or more tests)	\$89
Test - English Proficiency (up to 49 tests)	\$105
Test - English Proficiency (50 to 99 tests)	\$99
Test - English Proficiency (100 to 499 tests)	\$92
Test - English Proficiency (500 or more tests)	\$89
Test - Interpreter Skills (up to 49 tests)	\$110
Test - Interpreter Skills (50 to 99 tests)	\$105
Test - Interpreter Skills (100 to 499 tests)	\$99
Test - Medical Certification (up to 49 tests)	\$155
Test - Medical Certification (50 to 99 tests)	\$145
Test - Medical Certification (100 to 499 tests)	\$135
Test - Clinicians Bilingual Fluency (up to 49 tests)	\$105
Test - Clinicians Bilingual Fluency (50 to 99 tests)	\$99
Test - Clinicians Bilingual Fluency (100 to 499 tests)	\$92
Test - Clinicians Bilingual Fluency (500 or more tests)	\$89

Training - Interpreter Fundamentals (up to 9 tests)	\$300
Training - Interpreter Fundamentals (10 or more tests)	\$215
Training - Medical Skills/Ethics (up to 9 tests)	\$400
Training - Medical Skills/Ethics (10 or more tests)	\$300
Training - Healthcare System (up to 9 tests)	\$400
Training - Healthcare System (10 or more tests)	\$300
Training - Advanced Medical (up to 9 tests)	\$400
Training - Advanced Medical (10 or more tests)	\$325
Training - Medical Course Package (up to 9 tests)	\$795
Training - Medical Course Package (10 or more tests)	\$600
Training - Web Advanced Medical (up to 4 tests)	\$445
Training - Web Advanced Medical (5 to 9 tests)	\$400
Training - Web Advanced Medical (10 or more tests)	\$350
Training - Manual for Web Course	\$85 / manual

Employees with Language Differential

Employee Name	Language	Dept	City email	Business Phone	Ext	Cell Phone	Location	Supervisor	Supervisor email
AVILES, DAVID	Spanish	Utilities	david.aviles@sarasotafl.gov	() -		(727)637-2188	12th Street	APPEL, DEAN ELLIOT	Dean.Appel@sarasotafl.gov
BAUTISTA, RANDY	Spanish	Parks and Recreation	Randy.Bautista@sarasotafl.gov	(941)366-8000		(941)600-3410	12th Street	ROBINSON, JERRY HOWARD	Jerry.Robinson@sarasotafl.gov
BESTARD, JORGE	Spanish	Utilities		(941)955-2325	6227	() -	12th Street	WELLS, RICHARD JOHN	Richard.Wells@sarasotagov.com
BOZMAN, KATARZYNA STANISLAWA	Spanish	Finance-Utility Billing	Kathy.bozman@sarasotafl.gov	(941)954-4196	6341	(941)536-3968	12th Street	WITKOWSKI, TERESA LYNN	Teresa.Witkowski@sarasotagov.com
CEBOLLERO BADILLO, EDGARDO	Spanish	Utilities	Edgardo.Cebollero-Badillo@sarasotafl.gov	(941)955-2325		(941)773-1396	12th Street	GODSHALL, JAMES	James.Godshall@sarasotafl.gov
COREA, JUAN CARLOS	Spanish	Facilities-City Hall Maint.		(941)955-2325	2609	(941)906-7704	12th Street	KEELER, BARRY N	Barry.Keeler@sarasotafl.gov
FLORES, MONICA MARTINEZ	Spanish	Utilities	Monica.Flores@sarasotafl.gov	(941)955-2325	6342	(941)526-5310	Utilities		
GOITIZ, JOSE I	Spanish	Utilities	Jose.Goitiz@sarasotafl.gov	(941)365-2200	6226	() -	12th Street	PEREZ, PEDRO JOSE	Pedro.Perez@sarasotagov.com
GONZALEZ, LEONEL	Spanish	Utilities	Leonel.Gonzalez@sarasotafl.gov	(941)365-2200		(941)266-8399	12th Street	APPEL, DEAN ELLIOT	Dean.Appel@sarasotagov.com
GORRITZ, GLORIA M	Spanish	Police Department	Gloria.Gorritz@sarasotafl.gov	(941)954-7005	7005	(407)446-9334	Police Dept	MEADOWS, SHANA JALEEN	shana.meadows@sarasotagov.com
HAYNES, CHERRY MERCIA	Spanish	Planning-Housing Dept.	Cherry.Haynes@sarasotafl.gov	(941)951-3604	3768	() -	Federal Building	HADSELL, DONALD DALE	Donald.Hadsell@sarasotagov.com
HERNANDEZ, ALEJANDRO LUCAS	Spanish	Utilities	Alex.Hernandez@sarasotafl.gov	(941)955-2325	6278	(941)650-4226	12th Street	MARIN, CARLOS A	Carlos.Marin@sarasotagov.com
KAVANAGH II, FRANCIS BERNARD	Spanish	Finance-Utility Billing	Francis.Kavanagh@sarasotafl.gov	(941)954-4151	4527	(941)952-8471	Main Building City Hall	MARMOLEJOS ROSARIO, CARLO	Carlos.Marmolejos@sarasotafl.gov
MALDONADO, MARIA ANGELICA	Spanish	Utilities	Maria.Maldonado@sarasotafl.gov	(941)955-2325	6239	(941)323-6320	12th Street	NICHOLAS, MARK C	Mark.Nicholas@sarasotagov.com
MARIN, CARLOS A	Spanish	Utilities	Carlos.Marin@sarasotafl.gov	(941)955-2325	6278	(941)928-9485	12th Street	WELLS, RICHARD JOHN	Richard.Wells@sarasotafl.gov
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